



Warranty

Whitehaus Collection Products carry a full warranty against manufacturing defects and workmanship.

Whitehaus Collection products are warranted for normal use only and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals or improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person). This warranty does not apply to replacement of components where damage is caused by normal wear and tear, dirt, limescale, aggressive air and water conditions, harsh or abrasive cleansers or materials. A copy of the end user's original receipt is required as Proof of Purchase to file a Warranty claim. Dealer's purchase order number or Whitehaus Collection invoice number will not be accepted as Proof of Purchase. If a product is found to be defective, the limit of damage is the cost of the defective material. Whitehaus Collection reserves the right to discontinue or modify any product or product warranty. This warranty is non-transferable. Whitehaus Collection is not liable for consequential damage, labor, loss, or expense of any nature whatsoever.

Whitehaus Collection Stainless Steel Products: Whitehaus Collection Stainless Steel sinks (except Decorative Prep sinks), Culinary Equipment, and Utility Series sinks are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser, and is not covered by the manufacturer's warranty.

Whitehaus Collection Copperhaus and Decorative Prep Sinks: Whitehaus Collection Copperhaus and Decorative Prep sinks in stainless steel, copper and brass are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. These handmade Copperhaus sinks are a living finish material, which is by nature, uneven and may vary in color and pattern to where it never stops changing. Every copper product is handcrafted and made to order. Minor variations in patinas and textures add to your copper product's originality and should be anticipated. Therefore, the finish and handmade variations may not be claimed under manufacturer's warranty. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty.

Whitehaus Collection Fireclay Sinks: Whitehaus Collection Fireclay sinks carry a LIMITED lifetime warranty to be free of manufacturing defects of material and workmanship. Whitehaus Collection Fireclay sinks also carry a 10 year warranty against fading and staining of the glaze. Harm caused by improper cleaning, maintenance or installation are the sole responsibility of the purchaser and are not covered by the manufacturer's warranty. Any cracks and chips due to misuse, damage or improper installation; whether performed by a plumber, contractor, service provider, or unqualified person may not be claimed under manufacturer's warranty.

Whitehaus Collection Kitchen Faucets: Whitehaus Collection Kitchen Faucets and Pot Fillers carry a LIMITED lifetime warranty to be free of manufacturing defects of material and workmanship (such as the casting of the faucet). Internal components (such as diverters, O-rings, cartridges, side spray insert, supply lines, and pull out hoses) are warranted for a period of 5 years. The LIMITED lifetime warranty does not apply to damages caused by improper installation, maintenance, modifications, repair, abuse, misuse, neglect, or replacement of components where damage is caused by normal wear and tear. This LIMITED lifetime warranty does not cover and Whitehaus Collection shall not be responsible for any labor charges, injuries, incidental, or consequential damages. Whitehaus Collection Chrome and Brushed Nickel finishes are warranted for 5 years. Special finishes* are warranted for 1 year and living finishes carry a 90 day warranty,



Whitehaus Collection Forever Hot: Whitehaus Collection Forever Hot Instant Water dispensers and Forever Hot Tanks are warranted to be free of manufacturing defects on both material and workmanship for a period of 1 year. All finishes for Forever Hot Instant Water Dispensers are warranted for 1 year.

Whitehaus Collection Kitchen Accessories: Whitehaus Collection Grids, Colanders, Basket Strainers, and Soap Dispensers all carry a 1 year warranty against manufacturer's defects. Accessories in Chrome and Brushed Nickel Finishes have a 1 year warranty. All other special finishes* carry a 90 day warranty.

Whitehaus Collection Stainless Steel Sinks: Whitehaus Collection Stainless Steel sinks (except Decorative Basin sinks) are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser, and is not covered by the manufacturer's warranty.

Whitehaus Collection Copperhaus and Decorative Basin Sinks: Whitehaus Collection Copperhaus and Decorative Basin sinks in stainless steel, copper and brass are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. These handmade Copperhaus sinks are a living finish material, which is by nature, uneven and may vary in color and pattern to where it never stops changing. Every copper product is handcrafted and made to order. Minor variations in patinas and textures add to your copper product's originality and should be anticipated. Therefore, the finish and handmade variations may not be claimed under manufacturer's warranty. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty.

Whitehaus Collection China Lavatory Sinks: Whitehaus Collection China Lavatory sinks carry a LIMITED lifetime warranty to be free of manufacturing defects of both material and workmanship. Harm caused by improper cleaning, maintenance or installation are the sole responsibility of the purchaser and are not covered by the manufacturer's warranty. Any cracks and chips due to misuse, damage, or improper installation; whether performed by a plumber, contractor, service provider, or unqualified person may not be claimed under manufacturer's warranty.

Whitehaus Collection Bath Faucets: Whitehaus Collection Bath Faucets and carry a LIMITED lifetime warranty to be free of manufacturing defects of material and workmanship (such as the casting of the faucet). Internal components (such as O-rings, cartridges and supply lines) are warranted for a period of 5 years. The LIMITED lifetime warranty does not apply to damages caused by improper installation, maintenance, modifications, repair, abuse, misuse, neglect or replacement of components where damage is caused by normal wear and tear. This LIMITED lifetime warranty does not cover and Whitehaus Collection shall not be responsible for any labor charges, injuries, incidental or consequential damages. Whitehaus Collection Chrome and Brushed Nickel finishes are warranted for 5 years. Special finishes* are warranted for 1 year and living finishes carry a 90 day warranty.

Whitehaus Collection Copper Bathtubs: Whitehaus Collection Copper Bathtubs are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. These handmade Copper tubs, which is a living finish material, which is by nature, uneven and may vary in color and pattern to where it never stops changing. Every Copper product is handcrafted and made to order. Minor variations in patinas and textures add to your copper product's originality and should be anticipated. Therefore, finish or handmade production imperfections may not be claimed under manufacturer's warranty. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty. Whitehaus Collection warranty does not extend to any consequential damage, labor, loss, or expense of any nature whatsoever.



Whitehaus Collection Acrylic Bathtubs: Whitehaus Collection freestanding Acrylic Bathtubs are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty. Whitehaus Collection warranty does not extend to any consequential damage, labor, loss, or expense of any nature whatsoever.

Whitehaus Collection Magic Flush Toilets: Whitehaus Collection Magic Flush toilets are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. Internal components (such as parts for valve assembly) are warranted for 1 year. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty. Whitehaus Collection warranty does not extend to any consequential damage, labor, loss, or expense of any nature whatsoever.

Whitehaus Collection Bath Furniture: Whitehaus Collection Bath Furniture carries a 1 year warranty against manufacturing defects and workmanship.

Whitehaus Collection Bath Accessories: Whitehaus Collection Drains and Traps carry a 1 year warranty against manufacturer's defects. Accessories in Chrome and Brushed Nickel finishes have a 1 year warranty. All other special finishes* carry a 90 day warranty.

Whitehaus Collection Replacement Parts: Whitehaus Collection Replacement Parts are FINAL SALE and carry a 90 day warranty.

*Special Finishes: Antique Brass, Antique Bronze, Antique Copper, Biscuit, Black, Oil Rubbed Bronze, Pewter, Polished Brass, Polished Copper, Polished Nickel, Polished Silver, Satin Chrome, Speckled Brass, Silver Pearl, Titanium, Weathered Brass (Living Finish), Weathered Copper (Living Finish), and White. Please be advised that all special finishes within Whitehaus Collection's product offering may vary due to the nature of raw materials during finishing process. All special finishes will blend but may not be exact